

MARC BUYSE

Freelance IT Project Manager

★ PMI Certified

★ 15+ years of experience in project management

★ CRM expertise

Contact



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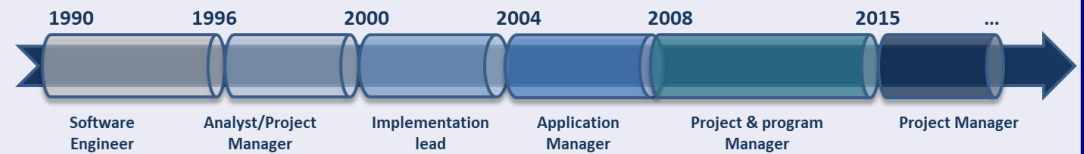
www.buyselTprojects.be



https://be.linkedin.com/in/marcbuyse

Buyse IT Projects

Experience



IT Project Manager - IT Consultancy - 2016-2018

Implementation of several MS CRM Dynamics projects across industries.

IT Project & Program Manager - Pharmaceuticals - 2008-2015

Global IT responsibility for CRM and related projects working together with local and global business clients and IT stakeholders.

Application Manager - Pharmaceuticals - 2004-2008

End-to-end responsible for the company's CRM system used by more than 12.000 users across 70+ countries. I was leading a team of about 25 on-site as well as outsourced resources to enhance, optimize, implement and maintain the application.

CRM Implementation lead - Pharmaceuticals - 2000-2004

Responsible for the planning, coordination and execution of a CRM application deployment in > 42 countries.

Software engineer / project Manager - IT Consultancy - 1990-2000

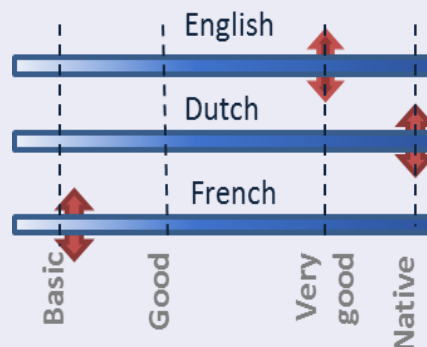
Skills

- People Management
- Change Management
- Project Management
- Negotiations skills
- Presentation skills
- Technical background

Approach

- Pragmatic approach
- Common sense approach
- Customer focus
- Commitment
- Deliver under pressure
- Result oriented
- Resilience

Languages



Additional

- ITIL - Foundations (Service Management)
- Six Sigma – Yellow belt (Quality Management)
- Business Analyst—Washington University

More information



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